

ECOPAC POWER

Ecopac (UK) Power Ltd

Unit 4 Ridgeway, Long Crendon Industrial Estate
Long Crendon, Bucks, HP18 9BF
Tel: 01844 20 44 20

WEEE B2B Takeback Policy

Document: WEEE B2B Takeback Policy

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Applies to: United Kingdom B2B customers

Introduction

Ecopac (UK) Power Ltd ("Ecopac Power") is committed to environmental responsibility and to meeting its obligations under the UK Waste Electrical and Electronic Equipment (WEEE) Regulations. This policy sets out our general arrangements for the takeback and responsible processing of electrical and electronic equipment (EEE) supplied to Business-to-Business (B2B) customers when that equipment reaches the end of its useful life.

Scope

This policy applies to B2B customers in the United Kingdom who purchase electrical or electronic equipment from Ecopac Power. It is intended to support compliance with the Waste Electrical and Electronic Equipment Regulations 2013 (as amended) and the responsible reuse, recycling, recovery or disposal of WEEE.

Takeback Scheme Details

- 1. In-warranty replacements** - Where eligible goods are replaced under warranty on a like-for-like basis, Ecopac Power may arrange for the replaced item to be returned for appropriate recycling or disposal. Where Ecopac Power has agreed the return in advance, the applicable collection or return arrangements will be confirmed with the customer.
- 2. Out-of-warranty / end-of-life equipment** - Ecopac Power may accept qualifying WEEE for responsible processing. Unless otherwise agreed in writing, the customer is responsible for the cost and safe transport of the equipment to the return location specified by Ecopac Power.
- 3. Prior authorisation** - Customers should contact Ecopac Power before sending any WEEE. Returns should not be made without prior agreement and appropriate shipping instructions.

Waste Handling and Disposal

WEEE accepted under this policy will be handled through appropriately authorised waste management and recycling routes. Where applicable, materials will be reused, recovered, recycled or disposed of in accordance with relevant UK requirements. Ecopac Power will retain appropriate records relating to WEEE processed under the scheme to support traceability and regulatory compliance.

Customer Responsibilities

Customers are responsible for ensuring that returned equipment is safe to handle and transport, is suitably packaged, and does not contain hazardous, contaminated or unrelated waste unless this has been expressly agreed in advance. Customers should also remove confidential or personal data from any equipment before return where relevant.

Contact and Support

For WEEE takeback enquiries, warranty status, return authorisation or shipping instructions, please contact Ecopac Power before dispatching equipment:

Ecopac Power	Unit 4 Ridgeway, Long Crendon Industrial Estate, Long Crendon, Bucks, HP18 9BF
Telephone	01844 204420
Website	www.ecopacpower.co.uk

Note: This is a general B2B takeback policy and should be read alongside Ecopac Power's applicable terms, warranty conditions and any return instructions issued for a particular product. Ecopac Power may update this policy to reflect changes in legislation, operational arrangements or regulatory guidance.